

## When You're Ready, We're Here

We would like to first of all thank you for your patience and good collaboration at this very difficult time, since the COVID-19 outbreak. We stand with our partners and the broader event community during a time when our industry is being deeply affected.

At Radisson Hotel Group, we want to be as forward-thinking and helpful as we can.

## More flexibility, so you can plan with confidence

During these challenging times, we understand that collaboration and flexibility are the traits that will allow us to continue being successful and reliable partners to you in the long term. We want to support you during this time, just as we always do.

That's why our hotels are offering additional benefits for all meetings and events booked at our hotels in Europe, the Middle East and Africa, through the rest of 2020:



In case of cancellation, eligible event fees can be utilized as a credit for future events held by June 30, 2021



Change the expected number of attendees by 10% (per day), up until before arrival, free of charge



No prepayment required for when guaranteeing the event with a credit card

We're looking forward to hosting your upcoming events at our hotels. Whenever the timing is right for you, we're ready.

Larisa Titulescu Director of Corporate Sales























## **Terms and Conditions**

- Offer valid for events booked and held between May 25 and December 31, 2020, at Radisson Hotel Group participating hotels. Access the list of participating hotels here.
- Offer applies to new inquiries only.
- If the client provides the hotel with written notice of their request to cancel or postpone the event with a minimum of 14\* business days before the scheduled arrival date, then the client is eligible to utilize eligible fees as a one-time credit towards a future event. (\*the notice period for cancelling or rescheduling may be different based on the size of the event, subject to each participating hotel's terms and conditions).
  - Credit can be used for events booked and held before June 30, 2021 at the same hotel initially contracted.
  - o Exclusions:
    - The value of the following services will not be eligible for event credit: AV rental, external equipment, flowers.
    - Other terms may apply, please check with your selected hotel for specific local legal additions.
  - Credit is valid for a single transaction only, and cannot be exchanged for cash, either in part or full.
  - Blackout dates may apply.
- The number of event attendees can be reduced, free of charge, by 10% per day, up to arrival. This attrition change cannot be combined with any other reduction or attrition clauses specified in already existing contractual agreements.
- If an event attendee is a no-show on the day of arrival, and when cancellation is not made in writing within the specified cancellation period, the booked room will be charged to the event organizer at 100% of the contractually agreed price.
- Eligible bookings can be made with: hotel M&E department, group sales desk, third-party bookers.
- Offer is commissionable.
- Offer is also subject to each participating hotel's terms and conditions. Please ask for more details at your selected hotel.
- Offer, participating hotels, and the applicable terms and conditions may be changed or discontinued at any time without notice. Offer is subject to applicable law and the offer and any of its terms shall be void or not applicable where prohibited by applicable law.
- Please visit www.radissonhotels.com/en-us/covid-19 for potential updates to Radisson Hotel Group's cancellation policy in response to the COVID-19 pandemic.

















